



Branch:

Telephone:

Payment method Cash Credit card Check Other:

Payment situation Pay off Installment Other:

※Place of consumption relationship (County/City) :

\*The reasons for the complaint (within 600 words)

【 this sheet will be provided to the trader 】

\*Claim 【 The desired solution 】 such as rescind or terminate the contract, refund, compensation.....(within 400 words)

1If the complainant is a minor, the complaint shall be filed by his/her legal representative on behalf of him/her. Please also specify the representative's name, gender, date of birth, address and Tel. No. The agent appointed by the complainant, if any, shall also be specified.

2Please complete the Form and attach photocopies of the related information and documents hereto, and submit the same to Consumer Service Center of Taichung City Government (Wenxin Building 10F, No. 99, Sec. 3, Taiwan Blvd., Xitun Dist., Taichung City) in person, or via fax (04-22259509) or mail.

3The complainant may also apply for resolution of the dispute on line with the consumer protection website of Executive Yuan ( <https://appeal.cpc.ey.gov.tw/WWW/Default.aspx> ) .

Signature: 【  】

