

Are study materials really cheap?

Be a smart consumer and spend your money carefully.

It is cheap and convenient for online teaching materials. All subjects are only NT\$2999 per month. Also, we also offer at-home service. Don't pay through the nose to go to cram school.

Deal!
I will buy it

1

The child is playing the computer. Materials are piling on the corner. The grade report is recorded in red

2

I don't want to buy them. I would like to return these materials. Tutors lead children to learn only several times. At this situation, the materials are not only useless for children, but also do harm to grades.

3

Installment bills are sending fast. The total is NT\$130000.

4

It is exceeded 7 days for hesitation period, you cannot return the materials. Buying materials is not like going to cram school. Therefore, if you buy it and exceed 7 days period, you cannot return it.

There are many consumer disputes which have happened recently.

The trader sells the computer digital study materials for elementary to junior high school students, which price is up to ten thousand dollars. The project claims that tutors will teach children at home. The trader also claims the payment can be paid in installments, but don't explain installment bill is through the loan and at-home service is limited. Besides, they don't remind the materials are one-time payment of goods trading to customers. **If you regret what you bought, you cannot ask for stop paying or return money.** Therefore, it causes some consumer disputes. Taichung city government urges consumers should buy the digital materials carefully. The most important note is realizing the return rules about 7-days hesitation period. Don't pay through the nose and waste your money to cause consumer disputes.

If you have any consumer question, please call **1950** (Toll phone number for customers).